FROM 11–16 MARCH 2017, WE ARE PROVIDING TWO SERVICES TO SAFEGUARD YOUR HEALTH AND SAFETY.

Health & Safety Center (HSC)
- VISIT THE HSC FOR HELP WITH:
  ◆ ILLNESS
  ◆ INJURY
  ◆ SECURITY INCIDENT
  ◆ EMERGENCY COMMUNICATION
  ◆ FIRE OR EVACUATION
  ◆ OTHER MEDICAL- OR SECURITY-RELATED ISSUE

Health & Safety Hotline
- PROGRAM THE FOLLOWING INTO YOUR PHONE:
  ◆ MAIN LINE: +1 424 488 6710 OR +45 27 83 74 13 (INTERNATIONAL DIALING)
  ◆ LOCAL LINE: 27 83 74 13 (FROM LOCAL PHONE)
  ◆ EMAIL: MEETING-ASSISTANCE@ICANN.ORG
  ◆ KEEP YOUR PHONE CHARGED AND ON AT ALL TIMES.

Health and Safety Instructions - ICANN58
- DOWNLOAD THE INTERNATIONAL SOS AND RED CROSS FIRST AID MOBILE APPS.
- PACK A DAILY KIT:
  ◆ BOTTLED WATER AND SNACKS
  ◆ SPARE PHONE BATTERY
  ◆ FLASHLIGHT
- AT NIGHT:
  ◆ KEEP A FLASHLIGHT AND YOUR ROOM KEY ON YOUR NIGHTSTAND.
  ◆ CHARGE YOUR DEVICES.
  ◆ BE READY TO EVACUATE THE HOTEL IN CASE OF FIRE.

Other Key Phone Numbers
- DENMARK COUNTRY CODE: +45
- LOCAL EMERGENCY: 112

24/7 ICANN Health & Safety Services
- DENMARK COUNTRY CODE:
  ◆ LOCAL EMERGENCY: 112
**Medical Assistance**

- ROUTINE FIRST AID:
  - THE HEALTH & SAFETY CENTER (HSC) WILL COORDINATE ALL TREATMENT REQUIRING ACTION BEYOND ROUTINE FIRST AID.
  - CONTACT HSC FOR ALL INCIDENTS.
  - IF IMMEDIATE POLICE OR FIRE RESPONSE IS NEEDED, DIAL 112 ON A LOCAL PHONE.

- **First Aid Primer**
  1. **CHECK** THE SCENE TO ENSURE IT IS SAFE, AND CHECK THE VICTIM FOR UNCONSCIOUSNESS OR OTHER LIFE-THREATENING CONDITIONS.
  2. **CALL** THE HEALTH & SAFETY LINE.
  3. **CARE** IS IDEALLY GIVEN BY AN INDIVIDUAL TRAINED IN FIRST AID OR CPR. FOR ASSISTANCE, CONTACT THE HSC.

**Ground Floor**

- **REGISTRATION**
- **HEALTH & SAFETY CENTER**

**Major Incident Response**

- **YOUR PRIORITY SHOULD BE SAVING LIVES, THEN PREVENTING INJURIES.**
- **IF IT IS SAFE WHERE YOU ARE, STAY WHERE YOU ARE.**
  - ICANN PROCEDURES DO NOT OVERRULE VENUE OR HOTEL PROCEDURES. FOLLOW VENUE OR HOTEL EMERGENCY AND EVACUATION PROTOCOL.
- **CALL THE HEALTH & SAFETY LINE.**
  - GIVE YOUR LOCATION, DESCRIBE YOUR SITUATION AND INDICATE WHAT SUPPLIES YOU MAY NEED (WATER, FOOD, BLANKETS).
  - IF POSSIBLE, GROUP WITH OTHER STAFF/GUESTS.

**Personal Security Tips**

- BE AWARE OF YOUR SURROUNDINGS AND BE VIGILANT ABOUT SECURITY.
- KEEP A CLOSE EYE ON YOUR ELECTRONIC DEVICES.
- DRINK BOTTLED WATER WHEN TRAVELING TO REDUCE THE RISK OF SICKNESS.
- KEEP AWAY FROM CHAOTIC SITUATIONS LIKE PROTESTS.
- TRAVEL IN GROUPS, LIMIT MOVEMENTS AT NIGHT AND NEVER WALK ALONE AT NIGHT. THIS IS ESPECIALLY TRUE FOR SOLO FEMALE TRAVELERS, WHO CAN BE A SOURCE OF CURIOSITY IN SOME REGIONS.
- MAINTAIN A LOW PROFILE AND AVOID OUTWARD SIGNS OF WEALTH.
- OBSERVE AND RESPECT LOCAL CLOTHING CUSTOMS. DRESS MODESTLY TO AVOID DRAWING ATTENTION TO YOURSELF.
- USE ATM IN HOTELS AND BANKS ONLY, AND ONLY DURING BUSINESS HOURS.
- LOCK YOUR VALUABLES, INCLUDING CAMERAS AND LAPTOPS, IN YOUR HOTEL SAFE.
- IF APPROACHED BY A MUGGER OR ROBBER, DO NOT RESIST. COMPLY WITH ORDERS TO HAND OVER MONEY/PROPERTY.
- KEEP AN EYE ON DRINKS AND FOOD, ESPECIALLY AROUND NEW OR UNKNOWN PERSONS.
- ONLY TAKE TAXIS FROM ICANN-APPROVED HOTELS. DO NOT HAIL TAXIS ON THE STREET.